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**From:** Heather Stevens <hstevens@uwo.ca>  
**Sent:** Wednesday, June 26, 2013 3:22 PM  
**To:** socsci-faculty-staff@uwo.ca  
**Subject:** Potential fire hazard relating to some computer models

**Flag Status:** Flagged

Description of the Problem:

There have been a number of incidents on campus recently (some in Social Science) related to a faulty connector inside several models of our older desktop computers. The connectors have been overheating, and in some cases have ignited. In a few instances, the plastic on the PC towers has melted and papers resting on the computer have burned.

Most of the affected models are from *Stronghold* (previously *Bolen*) and have a serial number (NOT UWO TAG Number) starting with 747xxx-xx through 751xxx-xx. Some models from *CompuData* that are about 4 to 5 years old are also affected.

**ACTION TO BE TAKEN:**

Please check the serial numbers of your machines. This serial number is located on the front of the CPU. Check both your home and your office. If you have a problem machine, please do the following:

1. If you have a Bolen computer with the relevant serial numbers, or an older CompuData machine that you are concerned about, please contact SSNDS at Ext. 82152 or [ssnds-help@uwo.ca](mailto:ssnds-help@uwo.ca) as soon as possible.
2. In the meantime, whenever the machine is not being used and you are away from your office, please power OFF the desktop system. Unless it is absolutely essential to use Remote Desktop, do not leave the machine on overnight. If you do intend to use Remote Desktop, please notify the Dean's Office.
3. Do not store any paper on top of, or adjacent to, the computer and keep the computer away from any other ignitable materials.

The University is taking steps to get the machines repaired across campus. In Social Science we have obtained replacement power adapters to replace the defective ones, and will be working to make the replacements. We do not yet know how many machines are affected, but we will replace the faulty power adapters as soon as possible.

Please contact us if you have any questions.

Cheers,  
Heather

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Heather Stevens, [hstevens@uwo.ca](mailto:hstevens@uwo.ca)  
Phone: 519 661-3595  
Social Science Network and Data Services  
University of Western Ontario  
Social Science Centre, Room 1008C  
London, ON CANADA N6A 5C2  
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